





MARSHALL ECKFORD


Building Consultant

 2002 Summit Blvd, Suite 300, Atlanta, GA 30319

 m.eckford@rmcteam.com

 www.rmcteam.com

 (913) 601-4546

 (984) 302-0885

EXPERIENCE

Marshall is an accomplished restoration manager with over twelve years of experience in the restoration and reconstruction industries. His firsthand knowledge and accredited business acumen bring valuable insight to catastrophe and large loss estimating and recovery planning. He offers expert project management abilities, having coordinated large-scale emergency response teams and subcontractors, directed the scope of work with adjusters, and provided mitigation oversight for hundreds of loss scenarios. Marshall is versed in preparing and reviewing complex estimates using industry-leading methods and software.

Acting as the bridge between insurers, subcontractors, and the insured, Marshall understands all angles of the restoration process and operates to ensure the best interests of the insured are met. He is proactive in his communication and keeps a universally understood budget and schedule among all parties at stake. Marshall has a strong passion for the industry and is dedicated to resolving any obstacle he met through careful planning and communication.

FEATURED PROJECTS

- **Harbor Towers – Siesta Key, FL**
Project Manager for mitigation and restoration to a rooftop chiller main crack on a condominium structure, causing water damage to over 100 units. Set up a temporary customer service site to communicate and schedule with tenants and perform the complete mitigation of all units, including most restoration work.
- **The Bridge @ Hickory Woods – Antioch, TN**
Project Coordinator for mitigation efforts to a fire-damaged assisted living center, affecting one-third of the building. Set up containment at each end of the apartments so the staff and residents could use the rest of the building. Completed mitigation for both water and smoke damage by removing polluted materials and drying and cleaning the interior structure.
- **Hickory Valley Condominiums – Nashville, TN**
Project Coordinator for a fire-ravaged building where half of the structure burnt down. Performed complete mitigation and prepped the site for restoration procedures.
- **Major Dept Store – Raleigh, NC**
Project Coordinator on a site where half of a two-story department store was affected by a dressing room fire. Set up containment within five days, allowing the unaffected side to reopen. Provided oversight for complete mitigation, which consisted of removing damaged materials and drying and cleaning the structure.

RELEVANT EXPERIENCE

- 2020 to Present – Building Consultant, RMC Group
- 2018 to 2020 – General Manager, SERVPRO Wake Forest, NC
- 2017 to 2018 – General Manager, BMS CAT of TN, LLC
- 2014 to 2017 – General Manager, SERVPRO South Sarasota, FL
- 2013 to 2014 – Division Manager, First Call Restoration of Central Florida
- 2009 to 2013 – Estimator/Project Manager/Marketing Coordinator, SERVPRO Bradenton, FL

CERTIFICATIONS

- IICRC Water Damage Restoration
- IICRC Applied Microbial Remediation
- IICRC Applied Structural Drying
- IICRC Fire and Smoke Restoration
- Tennessee Residential, Commercial and Industrial Building Contractor License (BC)

EDUCATION

- Bachelor of Business Administration Management, Kennesaw State University